

## Verba Release Notes

### Announcement

### Verint Financial Compliance release notes are moving

From release 9.9.6 onwards, Verint Financial Compliance release notes can be found on Verint Connect: <https://connect.verint.com/documentation/whatsnew/w/whatsnew/financial-compliance-release-notes>

Please contact your Partner or Account Manager if you cannot access the link.

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### Verba 3.0 SR1 Release Notes (build 3.0.1000)

This document lists new features and fixes released in Verba 3.0 SR1 Release Notes (build 3.0.1000).

**Release Date** 2006-04-03

**Document Download Date** 2026-03-15

### Release highlights

ID	Component	Description
RI-001903	Recording - Passive	Performance optimizations for both recording and archiving
RI-001755	Recording - Cisco	Click2dial based on Cisco WebDialer API
RI-001753	UI - Web Interface	Timeline viewer on web interface
RI-001754	UI - Web Interface	RTF option on reporting tool

## Known Critical Issues

There are no known issues in this build.

## Critical Fixes

There are no new critical fixes in this build.

## Feature Improvements

ID	Component	Description	Added in	Date
RI-001756	Recording - Passive	Performance optimizations		2014-08-10
RI-001764	Recording - Cisco	Verba XML Service for Cisco IP phones now include login/logout action logging into the event log. Both type of access methods (with authentication and without authentication) are produce login/logout entry, but Authentication attribute differs in the login event log entry.		2014-08-10
RI-001765	Recording - Cisco	New click2dial option based on Cisco WebDialer API, besides the already existing Click2Dial feature based on AXL SOAP API and Push XML		2014-08-10
RI-001758	UI - Web Interface	New Timeline Viewer provides a representation of recorded calls on a timeline, available for all user types from Calls Timeline Viewer menu		2014-08-10
RI-001759	UI - Web Interface	New Last Calls by Locations allows Administrators list last recorded call information for each location. Clicking on a record leads to a detailed call information page		2014-08-10
RI-001760	UI - Web Interface	New process kill function on Server Status page for administrators		2014-08-10
RI-001761	UI - Web Interface	New RTF (Rich Text Format) export in Verba Reporting Tool, optimized for later editing of the report in Microsoft Word		2014-08-10
RI-001762	UI - Web Interface	New report template in Verba Reporting Tool with summary information (N of calls and durations) grouped by month and days. Charts included: Monthly Callcount by Directions, Monthly Callcount Total, Monthly Durations by Directions [sec], Monthly Durations Total [sec].		2014-08-10
RI-001763	UI - Web Interface	New event log action, which logs all password change activity		2014-08-10
RI-001766	UI - Web Interface	New export types available on various listing pages		2014-08-10
RI-001767	UI - Web Interface	More detailed version information on About page		2014-08-10
RI-001768	UI - Web Interface	New function on search page now adds percentage (%) character the beginning of all numbers in search criteria to enable matching last digits of a phone number		2014-08-10
RI-001752	Platform - Environment	Platform is moved to Java-based web application using Tomcat application server.		2014-08-10
RI-001757	Platform - Storage Management	Performance optimization of archiving process		2014-08-10

## Fixes

ID	Component	Description	Fixed in	Date
RI-001769	Recording - Cisco	Cisco Unified Communications Manager 4.x RTP handling problems in special situations		2014-08-10
RI-001773	UI - Web Interface	When new user is added to group with group administrator privilege, the new user cannot list calls of other group members recorded before the new user-group link was created. This resolution uses the 'valid from' field from user configuration pane to determine the starting date of the group administrator privilege		2014-08-10
RI-001774	UI - Web Interface	Archived calls were missing from some summary field on Database Summary page		2014-08-10
RI-001775	UI - Web Interface	Problems with marking a call as private as an administrator		2014-08-10
RI-001776	UI - Web Interface	No protection against duplicate web browser submit on various forms		2014-08-10
RI-001778	UI - Web Interface	Very short calls displayed as 23:59:59		2014-08-10
RI-001779	UI - Web Interface	Issues with database connection pool handling when the database server is installed on a separate server		2014-08-10
RI-001780	UI - Web Interface	Problems with saving non Latin-1 characters into the database		2014-08-10
RI-001777	UI - Language	Language problems, typos		2014-08-10
RI-001770	Platform - Storage Management	transcoding of stereo PCM wav files to GSM wav file		2014-08-10
RI-001771	Platform - Storage Management	File transmission has changed to SCP from SFTP to provide more robust and reliable solution.		2014-08-10
RI-001772	Platform - Storage Management	Issues with transmission tab of Storage Management Configuration application		2014-08-10

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## Updates to this document

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## Access to support

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