

Verba Release Notes

Verba 5.0 Release Notes (build 5.0.0000)

This document lists new features and fixes released in Verba 5.0 Release Notes (build 5.0.0000).

Release Date	2010-04-01
Document Download Date	2022-08-14
Comment	First release under the Verba brand - formerly known as Carin

Release highlights

ID	Component	Description
RI-001623	Recording - Cisco	Cisco UCM 8 and 8.5 support
RI-001624	Recording - Cisco	Improved video recording capabilities (Cisco/Tandberg, Polycom)
RI-001626	Recording - Avaya	New Avaya CM recording modes
RI-001625	Recording - Desktop	Screen capturing support for central recording solutions (server-side merge)
RI-001627	UI - Web Interface	Advanced search and replay interface with dramatic speed improvements
RI-001622	Solution - Quality Management	Integrated contact center quality management suite
RI-001628	Platform - Environment	VMware Ready certification
RI-001629	Platform - Environment	Complete 64-bit support

Known Critical Issues

There are no known issues in this build.

Critical Fixes

There are no new critical fixes in this build.

Feature Improvements

ID	Component	Description	Added in	Date
RI-001636	Security	Single sign-on with Active Directory		2014-08-10
RI-001633	Recording - Passive	High performance RTP processing engine using direct Intel IPP performance support		2014-08-10
RI-001635	Recording - Passive	Direct call playback and keep-alive support for IP Trade turrets		2014-08-10
RI-001630	UI - Web Interface	Renewed web interface with many usability improvements		2014-08-10
RI-001632	UI - Web Interface	Improved reporting function		2014-08-10
RI-001634	UI - Web Interface	Web-based call export and import functionality		2014-08-10
RI-001631	UI - Reporting	New system dashboard interface		2014-08-10
RI-001638	Platform - Environment	Windows Server 2008 support		2014-08-10
RI-001639	Platform - Environment	SQL Server 2008 support		2014-08-10
RI-001637	Integrations	HTTP Business API (for automatically adding business data to recorded calls)		2014-08-10

Fixes

There are no new fixes in this build.

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Updates to this document

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