

Verba Release Notes

Verba 8.7 Release Notes (build 8.7.4902.0)

This document lists new features and fixes released in Verba 8.7 Release Notes (build 8.7.4902.0).

Release Date 2016-05-03

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Release highlights

ID	Component	Description
RI-008082	Recording - Cisco	The new Unified Call Recorder is now able to handle Cisco JTAPI failover and call healing/restoring for interrupted recordings after service crash.
RI-007905	Recording - Avaya	New Avaya recording service based on the Unified Call Recording service providing enhanced recording capabilities such as the ability to record encrypted streams, secure connection with the Avaya AES servers, enhanced meta information for complex call scenarios, load balancing and failover, storing DNIS, and more.
RI-007729	UI - Web Interface	New bulk user and extension update tool - learn more
RI-007744	Platform - Storage Management	New EMC Centera integration added as a new storage target supporting WORM features - learn more
RI-007976	Platform - Storage Management	New Hitachi Content Platform (HCP) integration added as a storage target supporting WORM features - learn more

ID	First Affected	Status	Description
KI-0016	7.0 (7.0.4314.0)	Resolved in 8.7.4831.0	<p>Summary Recording failure due to new, unsupported RTP header extension in latest Skype for Business 2016 clients.</p> <p>Am I affected? Affects all Skype for Business 2016 P2P calls between UCCAPI/16.0.6741.5270 OC/16.0.6741.2021 or newer clients</p> <p>Impact - media stream processing error causes recording failure due to a new RTP header extension - more information is expected on other affected call scenarios and client/server versions - affects all Verba releases with all types of SfB/Lync recording deployments</p> <p>Workaround - currently there are no known workarounds</p>
KI-0018	7.0 (7.0.4314.0)	Resolved in 8.8.4874.0	<p>Summary Siren7 decoding problem is causing garbled decoding of voice in certain cases.</p> <p>Am I affected? All Lync/SfB recording deployments are affected.</p> <p>Impact - Intermittently causes garbled voice recording when Siren7 voice codec is used for the call - The recording quality is varying for the garbled recordings, from light impact to severe degradation of quality - Siren7 voice codec is mainly used for Lync 2010 Windows endpoints and Skype for Business 2015 IOS/Android devices when network is degraded - Siren7 voice codec is also used for Lync 2010/2013 and Skype for Business 2015 meetings during poor network conditions</p> <p>Workaround - currently there are no known workarounds</p>
KI-0030	7.0 (7.0.4314.0)	Resolved in 8.8.4966.0	<p>Summary In a HA deployment, when multiple Verba Recording Servers are configured, then if the network connection goes down on any of the Verba Recording Servers, all IM communication stops as some of the Cisco IM&P Servers will not be able to establish the connection to another Verba Recording Server, causing all IM to stop. Cisco IM&P Servers are not able to reconnect to the Verba Recording Server after the connection is broken.</p> <p>Am I affected? All Verba deployments configured for Cisco IM recording or ethical wall are affected where multiple Verba Recording Servers are deployed in a failover configuration. All Cisco IM&P versions are affected.</p> <p>Impact - Recording/Compliance server failover does not work, the Cisco IM&P Server is not able to properly detect Verba Recording Server network failures - All IM communication is blocked by the Cisco IM&P Servers (compliance mode) if Fire&Forget is disabled</p> <p>Workaround Cisco has fixed the issue and released an updated library. Now the library correctly handles OS level TCP keep alive. In addition to replacing the library, two registry entries are required under HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters: KeepAliveTime=10 and KeepAliveInterval=5000. A server restart is required for the new settings to</p>

take effect.
<https://quickview.cloudapps.cisco.com/quickview/bug/CSCvb32957>

KI-0047 [7.0](#) Resolved **Summary**
(7.0.4314.0) in [8.9.5075.0](#) Lync / Skype for Business IM conversations might not be recorded after recording and processing 10,000 RTF based messages.

Am I affected?

All Lync / Skype for Business IM recording deployments are affected. This issue affects IM conversations which are using the RTF format. Lync 2013 or newer desktop clients are using the RTF format for P2P IM conversation when both participants are using a desktop client. Conferences, mobile, and consumer Skype conversations are not affected by this issue.

Impact

- When the instant message is transmitted using the RTF format, the Verba Lync / SfB IM Filter application (on the FE servers) can use all available Window handles due to the improper deallocation of the RTF parser.
- The service stops processing RTF based instant messages after approx. 10,000 RTF messages (after all Windows handles are consumed)
- No alert or notification sent when the issue occurs

Workaround

- The RTF message format can be disabled by a client policy, for more information see <https://docs.microsoft.com/en-us/powershell/module/skype/set-csclientpolicy>, DisableRTFIM

KI-0045 [7.0](#) Resolved **Summary**
(7.0.4314.0) in [9.0.2.5381](#) In case an invalid regular expression is used for internal number patterns, calls are not recorded.

Am I affected?

All version 7.x or later recording deployments where the Verba Passive Recorder Service, the Verba Media Collector and Proxy Service and the Verba Unified Call Recorder Service are used for recording could be affected.

Impact

Calls are not recorded by the related service when an invalid regular expression is applied for one of the following settings:

- Passive Recorder \ Basics \ Internal Number Pattern
- Media Collector and Proxy \ General \ Internal Domain, Numbers Pattern
- Unified Call Recorder \ Recording Providers \ General \ Internal Domain, Numbers Pattern

The system uses these configuration settings to identify the direction of recorded calls.

The affected services do not raise an alarm, except the Verba Unified Call Recorder Service which will send a CallProcessing alert.

Workaround

Remove any invalid regular expressions from the following configuration settings:

- Passive Recorder \ Basics \ Internal Number Pattern
- Media Collector and Proxy \ General \ Internal Domain, Numbers Pattern
- Unified Call Recorder \ Recording Providers \ General \ Internal Domain, Numbers Pattern

An online regexp validator is available to verify regexp patterns at

<https://demo.verba.com/verba/test/regex.jsp>

Enter the regexp value in the input box, then press the Test button to verify the expression.

KI-0058 [7.0](#) Resolved **Summary**
(7.0.4314.0) in [9.6.0.5944](#) Certain calls between Skype for Business and Teams or Azure VoiceMail cannot be recorded

Am I affected?

All Sykpe for Business recording installations are affected where the recorded users can call Teams users or place voicemail messages in Azure VoiceMail.

Impact

Certain Skype for Business calls cannot be recorded when a recorded Skype for Business user is calling a Teams user and one of the participants is outside of the corporate network, or a recorded Skype for Business user is placing an Azure VoiceMail message. This limitation is caused by the new call setup procedure, and specifically in ICE negotiation, introduced in Teams and Azure VoiceMail, which prevents the recording system to redirect and force the calls to the Skype for Business Edge Server where the Media collector can fork the related media streams. Since the system is not able to capture the media streams related to these calls, these calls are not recorded. No alerts are raised unless CDR reconciliation is enabled.

Workaround

Currently there is no workaround other than disabling Teams or Azure VM calling entirely for the recorded users.

We are actively working on implementing a new solution which extends the capabilities of the Proxy Server to be able to relay these type of calls too. It requires a major change in the architecture by allowing the Proxy Server to relay calls with external participants through a public interface. It also means that that calls which are currently routed through the Skype for Business Edge Server and forked by the Media Collector Service will be routed through the Proxy Servers that same way as calls with internal or PSTN participants. We are currently targeting July 2020 with the enhanced version of the Proxy Server.

KI-0031 8.5 (8.5.4809.0)	Resolved in 8.8.4974.0	<p>Summary Lync/SfB Front-End service restart can cause the failure of the Verba SfB/Lync Call Filter, the Verba SfB/Lync IM Filter and the Verba SfB/Lync Communication Policy service. After the FE service restart, these Verba services will not process SIP messages anymore until restarting the affected Verba services.</p> <p>Am I affected? All Verba version 8.5 and later deployments are affected where SfB/Lync recording or ethical wall is used.</p> <p>Impact - Conversation recording will not work after the Front-End service restart on the affected SfB/Lync server - Communication policies (ethical wall) will not work after the Front-End service restart on the affected SfB/Lync server</p> <p>Workaround Restarting the affected Verba services resolves the issue. Until upgrading to a Verba version where the issue is resolved, it is advised to update operational procedures with the following: Restart the Verba SfB/Lync Call Filter, Verba SfB/Lync IM Filter and Verba SfB/Lync Communication Policy services after restarting the Front-End service.</p>
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Critical Fixes

ID	Component	Description	Fixed in	Date
RI-008149	Recording - Lync/SfB	Recording failure due to new, unsupported RTP header extension in latest Skype for Business 2016 clients. Impact - media stream processing error caused recording failure due to the new header extension - affects Skype for Business 2016 P2P calls between UCCAPI/16.0.6741.5270 OC/16.0.6741.2021 or newer clients - more information is expected on other affected call scenarios and client/server versions - affects all Verba releases with all types of SfB/Lync recording deployments	8.7.4831.0	2016-04-05

Impact

- Intermittently causes garbled voice recording when Siren7 voice codec is used for the call
- The recording quality is varying for the garbled recordings, from light impact to severe degradation of quality
- Siren7 voice codec is mainly used for Lync 2010 Windows endpoints and Skype for Business 2015 IOS/Android devices when network is degraded
- Siren7 voice codec is also used for Lync 2010/2013 and Skype for Business 2015 meetings during poor network conditions

If you are using the effected components, we recommend a software update.

Feature Improvements

ID	Component	Description	Added in	Date
RI-007885	Recording - Cisco	Storing participating device IDs improved.	8.7.4850.0	2016-04-04
RI-007821	Recording - Lync/SfB	New alert notification is sent by the SfB/Lync Call Filter when the proxy configuration is missing or invalid.	8.7.4853.0	2016-04-14
RI-007992	Recording - Lync/SfB	Contact center UCMA calls can be merged now properly to get rid of extra legs in case of B2B calls (should be enabled explicitly, might lead to reconciliation errors).	8.7.4838.0	2016-03-17
RI-008033	Recording - Lync/SfB	SfB/Lync Call Filter support audio/video call blocking in case of Media Collector failure on the Edge servers.	8.7.4835.0	2016-03-08
RI-007964	Recording - Lync/SfB IM	Default Message Timeout increased from 5 minutes to 1 hour in the SfB/Lync IM Filter.	8.7.4841.0	2016-03-22
RI-007989	Recording - Avaya	Enhanced meta information for Call Park and Bridged Appearance scenarios	8.7.4838.0	2016-03-18
RI-008125	Recording - Avaya	Start recording on MediaStarted event if the TSAPI service is down	8.7.4832.0	2016-02-15
RI-009296	Recording - Avaya	Removing and re-adding listeners when an extension is successfully re-registered to the AES	8.7.4892.0	2016-07-11
RI-008130	Recording - Unified Call Recorder	Media inactivity can now trigger alerts	8.7.4832.0	2016-02-15
RI-007969	Recording - Desktop	New and improved alert notifications are implemented such as screen capture failures, pause failure, recorder connection failure.	8.7.4840.0	2016-03-22
RI-007852	UI - Web Interface	New Agent View features to show the active screen only, and start silent monitoring for voice calls.	8.7.4851.0	2016-04-11
RI-007928	UI - Web Interface	The default Standard User Role does not have Share Conversations and E-mail permissions from now on.	8.7.4844.0	2016-03-24
RI-007956	UI - Web Interface	When a user is deactivated in an AD Sync Profile or moved to another Profile, previous group memberships of the same user are invalidated as well.	8.7.4843.0	2016-03-22
RI-007984	UI - Web Interface	New alert notification on failed login attempts (disabled by default).	8.7.4839.0	2016-03-18
RI-008007	UI - Web Interface	New Dialed Number field is added to Search Layout and Advanced Search Options.	8.7.4837.0	2016-03-13
RI-008088	UI - Web Interface	Additional safeguards are implemented to eliminate CSRF (Cross-Site Request Forgery) vulnerability.	8.7.4832.0	2016-02-26
RI-008097	UI - Web Interface	Additional safeguards are implemented to prevent SQL injection attacks.	8.7.4832.0	2016-02-25
RI-008110	UI - Web Interface	Do not allow manual AD sync execution on servers where AD sync is disabled.	8.7.4832.0	2016-02-21
RI-008116	UI - Web Interface	New login page when SSO is enabled with two login options: Sign In with My Windows Account, Sign In with My Verba Account	8.7.4832.0	2016-02-18

RI-009362	UI - Web Interface	New LDAP failover servers can be configured for AD synchronization with a comma-separated list of host names	8.7.4874.0	2016-05-18
RI-008325	UI - Reporting	New scorecard calibration details report.	8.7.4867.0	2016-04-28
RI-007750	Solution - Ethical Wall	New default content filter rules are added during installation	8.7.4854.0	2016-04-18
RI-008155	Solution - Ethical Wall	Disclaimer notifications can now be defined without configuring a session policy.	8.7.4831.0	2016-04-01
RI-008354	Solution - Ethical Wall	Enhanced disclaimer and content policies allowing more flexible and fine grained configuration.	8.7.4866.0	2016-04-27
RI-008267	Solution - Quality Management	New feature allowing agents to view their own scorecards.	8.7.4862.0	2016-04-24
RI-009330	Solution - Quality Management	Scorecards are locked when an evaluator starts the evaluation, so other evaluators can not open them	8.7.4881.0	2016-06-12
RI-008331	Platform - Announcement	Lync/Sfb announcement service uses the UCMA 4.0 runtime instead of UCMA 3.0 as 3.0 has reached end of support.	8.7.4867.0	2016-04-27
RI-009258	Platform - Announcement	Custom delay can be configured for prompts in conferences for PSTN participants to avoid collision with SfB/Lync Conference Announcement Service prompts	8.7.4902.0	2016-09-22
RI-008102	Platform - API	New ExtensionFilter: userId field added to the Provisioning Web Service (v2) API	8.7.4832.0	2016-02-24
RI-009373	Platform - API	New Verba API to retrieve call mute state has been implemented	8.7.4873.0	2016-05-06
RI-008227	Platform - Configuration	Use JAVA_HOME environment variable instead of JRE_HOME in service configuration.	8.7.4855.0	2016-04-20
RI-007873	Platform - Database	Significant optimization for database operations to related to file checks on playback.	8.7.4850.0	2016-04-05
RI-008017	Platform - Monitoring	New default and standardized alert templates are introduced with customization options. Alert messages now contains a knowledge base link for more information.	8.7.4836.0	2016-03-11
RI-007916	Platform - Storage Management	Support for re-encrypting and signing legacy encrypted VF recordings with new, standard based encryption and signing.	8.7.4844.0	2016-03-29
RI-009372	Platform - Storage Management	Adding data retention policy batching to avoid big result sets and SQL Server overloading	8.7.4873.0	2016-05-06
RI-009315	Installer - Servers	Apache Tomcat version is upgraded to 8.0.36	8.7.4888.0	2016-07-01
RI-007900	Platform - CDR and Archived Content Import	Conference participant list can be imported now during CDR reconciliation.	8.7.4846.0	2016-04-01

Fixes

ID	Component	Description	Fixed in	Date
RI-007998	Recording - Proxy	Support for SfB 2016 endpoints when advanced relay mode is used to support Spectralink wireless devices.	8.7.4837.0	2016-03-16
RI-007842	Recording - Cisco	Using Cisco network based recording, when a very short call is terminated, a false alert was generated intermittently related to call update failure.	8.7.4851.0	2016-04-11
RI-007975	Recording - Cisco	Web based Cisco silent monitoring was not working with the new Unified Call Recorder if JTAPI integration was enabled.	8.7.4840.0	2016-03-19
RI-008047	Recording - Cisco	Controlled recording mode was not handled properly when the new Unified Call Recorder service was used for Cisco recording with JTAPI integration, and recording was not started.	8.7.4834.0	2016-03-05
RI-009293	Recording - Cisco	Cisco phone based silent monitoring was not working intermittently when a call was received by a hunt group	8.7.4893.0	2016-07-19
RI-009324	Recording - Cisco	Cisco phone based silent monitoring listed every monitor-able call even if the user did not have rights to see them	8.7.4884.0	2016-06-20
RI-007947	Recording - Cisco IM	On-demand recording rules were not interpreted properly when no recording rules were configured, but on-demand extensions were used.	8.7.4843.0	2016-03-23
RI-009268	Recording - Cisco IM	When unexpected or malformed packets have received the compliance server could not create a proper response which caused the stuck of the connection between IM&P and compliance server. Now a default response is introduced. The default response can be configured available values are pass and handle.	8.7.4900.0	2016-08-24
RI-007953	Recording - Lync/SfB	File locking issue resolved when a third party application was using/locking the file and the a SfB/Lync Filter service was unable to roll the log files.	8.7.4843.0	2016-03-22
RI-008039	Recording - Lync/SfB	Connection issue resolved between SfB/Lync Filter and recorder components, the system was unable to establish the connection between the servers during service startup.	8.7.4834.0	2016-03-07
RI-008191	Recording - Lync/SfB	Support for invalid SDP attributes generated by Skype for Business clients intermittently in case of issues with device capabilities.	8.7.4831.0	2016-02-29
RI-008356	Recording - Lync/SfB	Lync/SfB video mixing layout in conferences: there were cases when two or more video screens were mixed to the same position.	8.7.4866.0	2016-04-27
RI-009255	Recording - Lync/SfB	Luware integration: consultative transfer might lookup wrong caller related metainfo	8.7.4902.0	2016-09-22
RI-009256	Recording - Lync/SfB	When a SIP session on hold was destroyed after 5 minutes, contact center headers for Luware integration were lost too	8.7.4902.0	2016-09-22
RI-009289	Recording - Lync/SfB	Lync/SfB announcement did not work when the announcement was configured with priority	8.7.4893.0	2016-07-22

RI-009306	Recording - Lync/SfB	Simulring calls were not recorded when one of the devices sent a BYE request for the call and after that one of the other devices answered the call	8.7.4889.0	2016-07-07
RI-007949	Recording - Lync/SfB IM	The first message was not recorded due to recent changes in Skype for Business 2016 clients.	8.7.4843.0	2016-03-23
RI-008063	Recording - Lync/SfB IM	Race condition error has been fixed which caused a missing initial message when the target user was logged in from multiple endpoints	8.7.4833.0	2016-03-03
RI-007869	Recording - Avaya	After a park by a non-observed extension, then unpark by another non-observed extension, the call participants were not updated.	8.7.4851.0	2016-04-08
RI-008003	Recording - Avaya	Avaya JTAPI connection was not reconnected properly after disconnect	8.7.4837.0	2016-03-15
RI-008051	Recording - Avaya	A false record was created on call pickup with the original called extension.	8.7.4834.0	2016-03-04
RI-009357	Recording - Avaya	When special characters were included in the UI field, calls were not recorded	8.7.4876.0	2016-05-25
RI-007775	Recording - Unified Call Recorder	Call statistics counter fixes related to Recording Director and Media Recorder connections	8.7.4853.0	2016-04-15
RI-007817	Recording - Unified Call Recorder	When the Recording Director component tried to connect with invalid credentials too many alerts were sent.	8.7.4853.0	2016-04-14
RI-008140	Recording - Unified Call Recorder	Recording rules did not take into account external call direction rule.	8.7.4831.0	2016-04-14
RI-008319	Recording - IPTrade	Not unique session IDs generated by IP Trade turrets led to intermittent media processing and media timeouts when there was a collision between session IDs.	8.7.4868.0	2016-04-29
RI-007816	Recording - Desktop	When recording was paused, silent monitoring and agent view continued.	8.7.4853.0	2016-04-14
RI-009275	Recording - Desktop	Screen content was not multiplexed to recovered recordings after a recording service failure	8.7.4899.0	2016-08-10
RI-009310	Recording - Desktop	Call End event might be missed if during mid-call extension list is refreshed to a list not containing the current extension which triggered screen recording. In this case, extension changes were applied mid-call instead of in the idle state. This led to not stopping the ongoing recording (stopped only at app exit) and skipping recording for new calls (since recording is going on).	8.7.4888.0	2016-07-06
RI-009406	Recording - Desktop	Using the Verba Screen Capture Codec, several artifacts were present when black text was on red or blue background	8.7.4872.0	2016-07-13
RI-007819	UI - Web Interface	VMF video playback did not work when the file was stored on Amazon S3, IBM TSM.	8.7.4853.0	2016-04-14
RI-007841	UI - Web Interface	When a video call was imported, it was shown as an audio call.	8.7.4851.0	2016-04-11
RI-007865	UI - Web Interface	When a user was removed from a group, the group membership of the same user also removed in other groups in the hierarchy.	8.7.4851.0	2016-04-09
RI-007866	UI - Web Interface	User Group History shows effective group rights, and updates both "direct" and "effective" rights.	8.7.4851.0	2016-04-09
RI-007868	UI - Web Interface	Group Administrator right was not effective if the right was granted in an existing group.	8.7.4851.0	2016-04-09

RI-007902	UI - Web Interface	User deletion intermittently led to database deadlock, and caused failed operation.	8.7.4846.0	2016-04-01
RI-007934	UI - Web Interface	"View Conversation Events History" function was accessible even if the user did not have right to access it.	8.7.4844.0	2016-03-24
RI-008089	UI - Web Interface	Start search using this Label / Phrase did not work.	8.7.4832.0	2016-02-26
RI-008091	UI - Web Interface	License email sending did not work properly.	8.7.4832.0	2016-02-26
RI-008092	UI - Web Interface	New Label Rule did not work when the user came from the Ongoing Conversations screen.	8.7.4832.0	2016-02-26
RI-008109	UI - Web Interface	Search may did not work when there was a Speech Search criteria.	8.7.4832.0	2016-02-21
RI-008266	UI - Web Interface	When a user did not have the right to see important calls under conversations, the important flag still appeared in the Verba player and the user was able to mark calls as important	8.7.4862.0	2016-04-24
RI-009262	UI - Web Interface	Intermittent "NullPointerException" happened on the On-Demand buffer when "File Format" column was added to the Search List Layout	8.7.4901.0	2016-09-05
RI-009264	UI - Web Interface	Intermittent "NullPointerException" happened when "Recording Failed" column was added to the Search List Layout	8.7.4901.0	2016-09-05
RI-009270	UI - Web Interface	Call Playback Event Details XLS report did not include the archived calls and filtered for the calls start time instead of the time of the event (PDF version worked well).	8.7.4900.0	2016-08-22
RI-009301	UI - Web Interface	Group hierarchy was not handled properly when a user removed from a group via the AD synchronization (he was not removed from the parent groups)	8.7.4891.0	2016-07-10
RI-009302	UI - Web Interface	On the search page, "Phone Number (From or To Party)" did not support the * (asterisk) character, only the % (percent)	8.7.4891.0	2016-07-08
RI-009314	UI - Web Interface	After the "User Must Change Password at Next Logon" checkbox was turned on for a user, the system asked for the new password but the user was not able to change it because the web application has kept asking the new password again and again.	8.7.4888.0	2016-07-01
RI-007748	UI - Reporting	Some reports displayed times in GMT instead of the defined timezone.	8.7.4854.0	2016-04-18
RI-008013	UI - Reporting	"Non Recorded and Incorrect Conversations Details" report failed when group filters were used.	8.7.4836.0	2016-03-11
RI-009271	UI - Reporting	In reporting, the "Query Interval" was shifted to the user's timezone two times so it was not correct.	8.7.4900.0	2016-08-19
RI-009286	UI - Reporting	Groups Evaluation Summary and Group Performance Summary reports displayed different number of group members	8.7.4894.0	2016-07-25
RI-009287	UI - Reporting	Group filters retrieved data only for the primary group of the user	8.7.4894.0	2016-07-25
RI-009356	UI - Reporting	Reports did not work if a special character was in the company name	8.7.4876.0	2016-05-28

RI-008350	Solution - Ethical Wall	Newline was not skipped in content filtering/redaction	8.7.4866.0	2016-04-29
RI-009433	Solution - Ethical Wall	Phrase filter takes into account non-alphabetic chars as whitespaces. Phrase filtering did not work for non-Latin1 characters.	8.7.4872.0	2016-05-06
RI-009290	Solution - Quality Management	QM / Show Evaluations displayed the wrong # of conversations when Advanced Search Criteria was used	8.7.4893.0	2016-07-20
RI-009331	Solution - Quality Management	Values of text type questions were not saved	8.7.4881.0	2016-06-11
RI-007876	Platform - API	GetMarkers API call provided corrupt response. In the response, the start and end time fields were the same.	8.7.4850.0	2016-04-05
RI-008034	Platform - Configuration	New node manager certificate is added to the installer meeting Java Runtime 1.8 u72 security requirements	8.7.4835.0	2016-03-08
RI-009308	Platform - Configuration	The configuration of the never-record and relay-only extensions contained invalid extensions.	8.7.4889.0	2016-07-06
RI-009295	Platform - Database	IM search did not work when Full-Text Search feature was not installed on the SQL Server	8.7.4892.0	2016-07-12
RI-009409	Platform - Database	Updating the call end cause field (transfer flows), might collide with call linking trigger, causing false alert and database reconnection intermittently.	8.7.4872.0	2016-07-11
RI-007999	Platform - Media Processing	In case of Redundant Audio Payload (RED, Lync/SfB might use it in case of network degradation) the media processing buffers were underestimated for G.722 stereo payloads. This could lead to recording degradation or loss of streams in recording.	8.7.4837.0	2016-03-16
RI-008148	Platform - Media Processing	MP4 transcoder did not flush H.264 encoder which depending on encoder configuration might cache 20+ frames.	8.7.4831.0	2016-04-08
RI-009341	Platform - Monitoring	When the monitoring service could not query the service executable for version information, the service-related performance counters were not available	8.7.4879.0	2016-06-07
RI-009420	Platform - Monitoring	After I/O failure (for example disk full), log file was not reopened and logging could never recover from the I/O issues	8.7.4872.0	2016-06-17
RI-007825	Platform - Storage Management	File deletion initiated from the web application randomly led to service crash for IBM TSM, Amazon S3 file caches.	8.7.4852.0	2016-04-14
RI-007871	Platform - Storage Management	Storage policy audit logs (CSV) contained an invalid CSV header row after introducing the encryption related parameters	8.7.4850.0	2016-04-08
RI-007894	Platform - Storage Management	Timed out download sessions (Amazon S3, IBM TSM) may result service crash intermittently.	8.7.4847.0	2016-04-01
RI-007980	Platform - Storage Management	On-demand not kept conversations were returned to the storage service during Data Retention Policy executions.	8.7.4840.0	2016-03-18
RI-008046	Platform - Storage Management	Policy scheduler at startup might adjust next run date to incorrect date when no scheduling is set and date is Feb 29 in leap years. The incorrect date is considered as config violation and service will not start.	8.7.4834.0	2016-03-05

RI-008230	Platform - Storage Management	Certificate validity for new encryption was checked against local time instead of UTC	8.7.4844.0	2016-03-29
RI-008243	Platform - Storage Management	When transcoding was enabled in an export job, the system exported the original file as well, not just the transcoded version.	8.7.4866.0	2016-04-26
RI-009273	Platform - Storage Management	When configuring an SMTP storage target for export, an IM file was sent instead of the voice recording	8.7.4900.0	2016-08-12
RI-008078	Installer - Servers	Wrong service user account was used for the installation if Windows authentication was selected and tested first and after it was changed back to Local System account.	8.7.4832.0	2016-03-01
RI-008206	Platform - Labeling	If a labeling rule cannot be found for a task, the service stuck due to invalid SQL query.	8.7.4855.0	2016-04-20

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